



Customer Comments: Child Care Solutions

- ✓ "Our family-based daycare provider was on vacation, so we paid my mother-in-law to come care for my son for the week. I did not have to take off work during the week that my childcare provider was on vacation (and this happened to be a very busy week for me!)."
- ✓ "My spring break does not overlap with my son's. I used the school vacation camp and used the service to pay for it. [Just in Time Care] helped cover the extraordinary expenses of childcare."
- ✓ "I was able to not feel guilty about coming to work because a family member could watch my child. The family member incurs costs for watching my child - pick up and drop off. It is nice that "[Just in Time Care] helps reduce the financial burden of arranging child care out of normal school periods (i.e. holidays)." Thank you!
- ✓ "I was able to work and not take time off without pay. Very satisfied, good staff responses. Employees of *Just in Time Care* have been wonderful."
- ✓ "My son's pre-school was closed, so I used an in-home provider. [Just in Time Care] helps to arrange back-up care when regular care isn't available."
- ✓ "Our primary care was with one lady's family care business. She has vacation/holidays scheduled each year, as well as sick days. We use a day care center for backup when she has these days off. [Just in Time Care] gave me flexibility to work, even when our primary care was closed."
- ✓ My baby was sick a lot during his transition from home care to daycare. Due to *Just in Time Care*, I was able to come to work and send him to a private babysitter when he was sick and couldn't stay in daycare. I really appreciate it."
- ✓ "[I used *Just in Time Care*] to provide care during school holidays or closings so I didn't have to miss work. Care is provided by family daycare provider. This service is a lifesaver - don't have to worry about missing work for both planned and unplanned school closings."
- ✓ "Summer camp usually ends 3-4 weeks before school starts. *Just in Time Care* helps for 2 of these weeks. Without *Just in Time Care*, I would have to take time off from work."
- ✓ "I was leaving for a meeting (6 days) out of town. My husband works too, he owns his own business. Had it not been for *Just in Time Care*, I don't know what we would've done, as I have no family close by. [Just in Time Care] allowed me to attend the meeting and my husband to keep his obligations for his job."
- ✓ "My sick child was not allowed at daycare, and we needed to hire someone to watch him at home so I could go to work. [Just in Time Care] helped with the extra cost that was needed because my son was sick and I needed to still work. A great program and very well appreciated."
- ✓ "I was away on a business trip and my mother had to take off work in order to care for our daughters, in the evenings, while my husband was working."

- ✓ “I was able to go to my Planning meeting overnight and fully concentrate on the meeting because I knew that my children were well taken care of. My mother took care of the children.”
- ✓ “My care provider’s husband passed away and I needed to find an alternate immediately.”
- ✓ “Due to the busy working schedules of both mine and my wife’s, sometimes neither of us can take time off to take care of sick children at home. So, backup care has been really helping us at these times. It makes us not worry about going to work while kids are sick. It is a great program.”
- ✓ My daughter was sick and she could not go to daycare. My aunt was able to watch her for me. This is a thoughtful, wonderful program that takes into account people's lives and families.”
- ✓ “I was able to reimburse my mother for the time she had to take from work in order to care for our daughters. I feel so lucky to work for a company that really cares about family.”
- ✓ “Had POA meeting, [*Just in Time Care*] pays for a plane ticket to have my mom come help while I am away.”